

How We Protect Your Money

Bright Amber Property Management Ltd holds and handles client money - rent, deposits and other funds - on behalf of landlords and tenants. All client money is held in a designated client account, kept separate from our business account, and is available to clients on demand.

We are a member of Money Shield, the Client Money Protection scheme that reimburses landlords and tenants if client money is misappropriated. Our procedures for holding and accounting for client money comply with the Money Shield Scheme Rules, available at money-shield.co.uk/page/schemerules.

We are also a member of the Property Redress Scheme, an independent, government-approved redress scheme for resolving complaints.

A hard copy of our client money handling procedures and the scheme rules is available free of charge on request.

Version 2

Last reviewed: August 2026

Next review: August 2027